

GEPT Elementary Online Shopping Safety Handout

Online Shopping Safety: Smart Choices Before You Buy

Teacher Notes 教師備課

- Level: GEPT Elementary / CEFR A2
- Class time: 50-90 minutes
- Skills: reading, vocabulary, dialog, speaking practice, quiz

A. Vocabulary 單字解析

Word	Part	中文	Easy meaning	Example
seller	n.	賣家	a person or company that sells things	Check the seller before you buy.
review	n.	評論	an opinion about a product or service	I read three reviews of the bag.
receipt	n.	收據	a record that shows you paid	Keep the receipt in your email.
return	v./n.	退貨	to send something back to a store	Can I return this shirt?
refund	n.	退款	money you get back	The store gave me a refund.
delivery	n.	配送	bringing something to a place	Delivery takes three days.
personal	adj.	個人的	about one person	Do not share too much personal information.
safe	adj.	安全的	not dangerous	This website looks safe.

B. Reading 1 | A New Backpack

Nina wants to buy a new backpack online. She sees a very cheap one on a shopping app. The picture looks nice, but the store has only two reviews. Nina is excited, but her brother tells her to slow down.

They check the seller together. Some important information is missing. The page does not clearly show the return policy. Nina also sees that delivery may take three weeks. She decides not to buy it yet.

The next day, Nina finds another store. The price is a little higher, but the seller has many clear reviews and a better return policy. Nina saves the receipt after she buys the backpack. She learns that a cheap price is not always the best choice.

C. Reading 2 | Reading Before Paying

Online shopping is convenient, but students should read carefully before they pay. A product page may show a big sale, but the total cost can be higher after shipping and other fees.

Good shoppers compare prices and read the product description. They also check delivery time, return rules, and refund rules. If a seller asks for a strange payment method, students should ask an adult for help.

After buying something, it is smart to keep emails, receipts, and messages from the seller. These records can help if the item is late, broken, or different from the picture.

D. Reading 3 | A Problem with an Order

Kevin buys earphones online. When the package arrives, only one side works. Kevin feels angry, but he does not throw away the box. He checks the receipt and takes a photo of the problem.

Kevin writes a polite message to the seller. He says, 'The earphones do not work. Can I get a refund or a new pair?' He also sends the order number and the photo.

The seller answers the next day and sends a new pair. Kevin is glad that he kept his records. He tells his classmates, 'Online shopping is easy, but you still need to be careful.'

E. Dialog Practice □說對話

Dialog 1 Checking a Seller	
Nina	This backpack is very cheap.
Brother	Did you check the seller?
Nina	Not yet. It only has two reviews.
Brother	Then read more before you buy.
Nina	Good idea. I should be careful.

Dialog 2 Asking About Returns	
Customer	Can I return this if it is too small?
Clerk	Yes, but you must return it within seven days.
Customer	Do I need the receipt?
Clerk	Yes. Please keep your receipt.
Customer	OK. Thank you.

Dialog 3 Reporting a Problem	
Kevin	The earphones do not work.
Seller	Can you send your order number?
Kevin	Sure. I can also send a photo.
Seller	Thank you. We can send a new pair.
Kevin	That would be great.

F. Speaking Practice □說練習

- Before I buy online, I should ____.
- I can compare ____.
- A safe seller should ____.
- If my order has a problem, I will ____.

G. Quiz 測驗

1. Why does Nina not buy the first backpack?

Answer: _____

2. Name two things shoppers should check before paying.

Answer: _____

3. What records should students keep?

Answer: _____

4. What problem does Kevin have?

Answer: _____

5. Ask if you can return an item.

Answer: _____

6. Tell a friend one online shopping safety rule.

Answer: _____

H. Answer Key 答案

1. Because the seller has few reviews and the return policy is not clear.
2. Price, delivery time, return rules, refund rules, or product description.
3. Emails, receipts, and messages from the seller.
4. Only one side of his earphones works.
5. Can I return this item?
6. Possible answer: Check the seller before you buy.

Source Notes 來源參考

- FTC Online Shopping: <https://consumer.ftc.gov/online-shopping>